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Code No. 1144 / PCI

**FACULTY OF PHARMACY**

B. Pharmacy I-Semester (PCI) (Main) Examination, January / February 2018

Subject : Communication Skills

Time : 1 ½ Hours

Max. Marks: 35

Note: Answer any one question from Part – A, any five questions from Part – B.

**PART – A (1x10=10 Marks)**

Answer any **ONE** of the following.

- 1 Explain in detail about barriers of communication?
- 2 What is an interview? What are the do's and don'ts during interview?

**PART - B (5x5=25 Marks)**

Answer any **FIVE** of the following.

- 3 What are the methods that improve the leadership qualities in group discussion?
- 4 How to overcome the nervousness before an interview?
- 5 What do you mean by listening and explain the listening skills in pharmacy practice?
- 6 What are the common factors that affect the writing skills?
- 7 Explain in detail about verbal communication?
- 8 What is communication? Write in detail about the importance of communication?
- 9 Discuss in detail about communication process?

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